Hi Cliff:

Just a quick note to thank you for teaching me the "technical ropes". My husband, Dennis Goodwin and I took several courses from you at University of Phoenix in Diamond Bar back in the mid 90's. You really brought the topics to life for both of us.

Dennis and I work in technology positions in the San Francisco Bay Area (13+ years). I am a computer systems engineer for Lawrence Berkeley National Laboratory leading a team of techs to provide enterprise business application solutions for operations. Dennis works for InterVision technologies, a value added reseller of storage and networking equipment. He is a lead tech specializing in the design and implementation of Exchange mail servers with emphasis on Sarbanes-Oxley compliance at firms like, NetApp, Chiron, etc.

I'm preparing to return to school for my MBA. Like you always stressed, your job will pay for your education and they are. Any words of wisdom for my return to school after such a long hiatus?

I want to let you know you made a huge positive difference in both of our lives. We are very successful and satisfied in our careers and I know that is in part due to the excellent and empowering teachers like you that we encountered at UOP. Looking back, I can sincerely say you are our favorite teacher both for content, humor and bring the subjects to life.

Thank you,

Laura Eichman